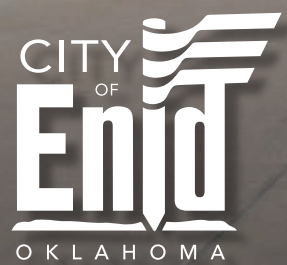




2024 CITY OF ENID ANNUAL REPORT





Scott Morris Asst. City Manager
Cheryl Patterson Ward 1
Derwin Norwood Ward 2
Keith Siragusa Ward 3
Jerald Gilbert City Manager
David Mason Mayor
Summer Anderson City Clerk
Whitney Roberts Ward 4
Rob Stallings Ward 5
Scott Orr Ward 6



Jerald Gilbert
 City Manager



Scott Morris
 Assistant City Manager

CITY GOVERNMENT



The City Charter serves the same function as the constitutions do for the states and federal government. The Charter was adopted in 1909 and has been amended many times. Amendments require an affirmative vote and an election called by the City Council.

MESSAGES FROM CITY MANAGER & MAYOR



Jerald Gilbert
City Manager

I am thrilled to offer this brief, summarized annual report to convey and communicate all the fantastic accomplishment and progress made last year. Looking through the pages instills excitement and pride in our community and a job well done. We continue to focus on improving our infrastructure and public safety while also raising the bar on quality-of-life and increasing economic development!

Some of the major projects and accomplishments this year include:

- Nearing completion of the Kaw Lake Water Supply project (September 2025), securing water needs for the next century.
- Launching the Ames waterline rehabilitation project, critical to our well water supply.
- Reconstructing the 10th Street waterline and street.
- Expanding major infrastructure, including Cleveland Street, 54th Street, and 66th Street, to support growth and industry.
- Opening new businesses, expanding the industrial park, acquiring 558 acres, and designing updated water and sewer systems.
- Unveiling the Dr. Martin Luther King, Jr. mural, Deep in Thought, at the MLK complex.

I appreciate and thank the 500 employees of the city of Enid for not only performing our normal day-to-day duties but focusing on the future and making improvements incrementally every day. At the end of a year, the list is impressive! Enjoy reviewing your city's accomplishments and we look forward to a fantastic 2025! The future burns bright for Enid, a city on the move!

Jerald Gilbert, City Manager

Each time I look at an annual report filled with statistics and figures, I am reminded that behind every number is a story—stories of countless men and women who work tirelessly to make it all happen. I think of those who rise before dawn, stepping into the cold to start their trucks and ensure our trash is collected and properly disposed of. I think of the police officers patrolling our streets late at night, safeguarding our families while we sleep. I picture the firefighters jolted awake by an alarm, rushing into the unknown to face challenges they didn't cause and save people they've never met. These are just a few examples of the 521 dedicated individuals who keep the City of Enid running every hour of every day. They ensure our water is clean and flowing, our contracts are reviewed, our parks and roads are maintained, our communications are seamless, and so much more—all without expecting the recognition they truly deserve. It's easy to take these everyday heroes for granted because their work often happens behind the scenes. But their efforts ripple through our community in ways we might not immediately notice—from the peace of mind we feel knowing our streets are safe to the simple joy of clean parks where our children can play. Without them, the city we love wouldn't thrive the way it does. So, the next time you see someone wearing a shirt with the Enid City logo, take a moment to thank them. Let them know you appreciate what they've done for you and for our community. They are the unsung heroes who make our city a better place to live.

With gratitude,

David M. Mason, Mayor



David Mason
Mayor



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SUSTAINABILITY + TRANSPARENCY

The accounting department strategically oversees financial operations encompassing financial analysis, budget preparation and reporting, accounts payable, accounts receivable, payroll administration, annual audit preparation, and treasury management. Enid's fiscal year runs from July 1 to June 30.

\$49,280,868
IN SALES TAX FOR 2024

SALES TAX

The City's major revenue source is Sales tax. The City collected \$49,280,868 in sales tax for 2024.



RECORDS + RECEIPTS

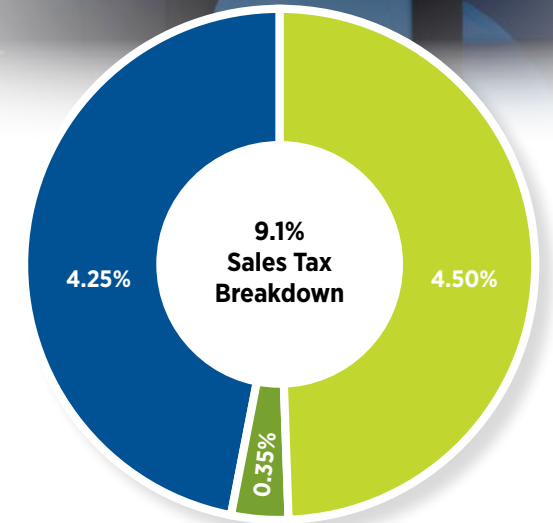
SIGNIFICANT PROJECTS

- ONLINE BIDDING PROGRAM**
 In collaboration with the Engineering and Finance Departments, we have successfully implemented a new online bidding program. This initiative aims to enhance transparency and broaden vendor participation in the competitive bidding process, making it more accessible and efficient.
- CITY RECORDS DIGITIZATION**
 Over thirty years of City Commission meeting minutes have been digitized as part of our ongoing efforts to preserve essential city records and improve accessibility for residents, staff, and officials.

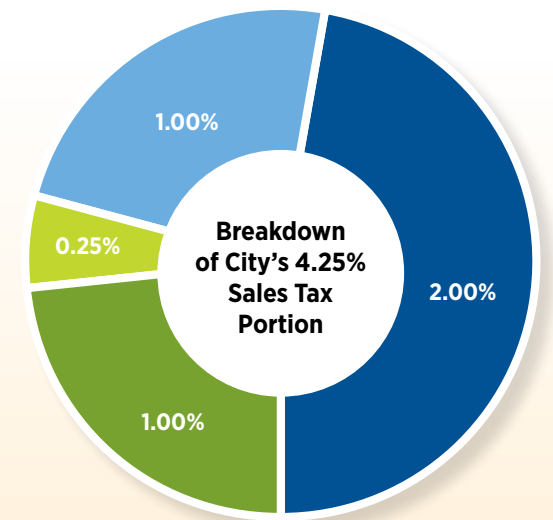
CUSTOMER SERVICE

The Records & Receipts Department is committed to providing responsive, high-quality service to residents daily. Our team assists with a broad array of resident needs, including payments, business licensing, garage sale permits, information on boards and commissions, elections, bids/RFPs, and public meetings and agendas.

These efforts are essential to maintaining operational transparency and improving community access to city resources and services.



■ City ■ County ■ State

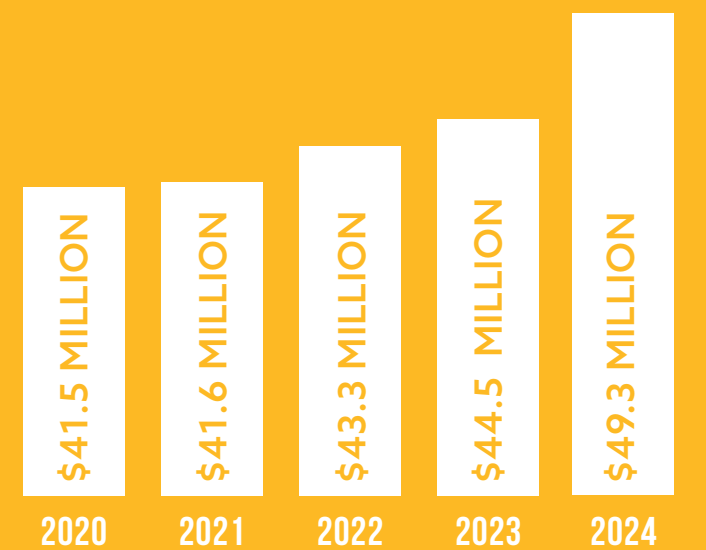


■ General Fund Operating Revenue ■ Public Safety Tax (Fire/Police)
 ■ Funds EMA Capital Projects ■ Funds Kaw Lake Pipeline /Associate Water Projects

SALES TAX REVENUE FIVE YEAR COMPARISON

Sales tax revenue continues to increase in Enid. Over the last five years, it has increased by 18.7%.

18.7% INCREASE
IN SALES TAX OVER LAST 5 YEARS



PROVIDING SERVICES FOR THE COMMUNITY



441,465
GALLONS OF FUEL SOLD



SIGNIFICANT PROJECTS

- **SOUTHEAST TAXILANE CONSTRUCTION**
Began constructing a new taxilane on the southeast end of the airport, opening up 70 acres for expanded hangar development to meet future demand.
- **JOINT-USE HANGAR**
Completed construction of a new 120' x 120' joint-use hangar, enhancing aircraft storage and operational capacity adjacent to an existing hangar of the same size.
- **SOUTH RAMP HANGARS**
Finished construction of eight new 48' x 40' conjoined box hangars on the recently reconstructed South Ramp, providing additional space for aircraft and supporting airport growth.

3,125 AVERAGE MONTHLY OPERATIONS

CUSTOMER SERVICE INITIATIVES

- **FLY-IN BREAKFAST EVENTS**
Hosted monthly Fly-In Breakfasts from April through September, with additional special events for pilots to earn prizes. During months without official events, Barnstormers restaurant holds a Barnstormers Breakfast on the third Saturday, creating a regular gathering for the aviation community.
- **COMPETITIVE FUEL PROGRAM**
As a member of the Corporate Aircraft Association, Enid Woodring Regional Airport offers competitive fuel rates to attract corporate and private aircraft traveling nationwide, enhancing Enid's reputation as a premier aviation destination.

These projects and initiatives reflect Woodring Airport's commitment to growth, enhanced service, and engaging the aviation community.

PARTNERSHIPS



SIGNIFICANT PROJECTS

- **CITY WEBSITE REDESIGN**
Revamped the City of Enid's website for improved navigation, accessibility, and functionality, enhancing the digital experience for residents and visitors.
- **OPTIMUM CHANNEL 12**
Revised operations for Optimum Channel 12, enriching local programming and increasing community engagement.

SPECIAL VIDEO PROJECTS

Produced a variety of promotional and informational video projects to connect the community with city events, facilities, and services:

- Park Events Promos
- City Commission Terminology
- Why I Live in Enid
- Stride Bank Center
- Visit Enid Tourism

DEPARTMENT ACHIEVEMENTS

The Enid Communications Department received three Telly Awards for excellence in documentary production for the video Huey Helicopter - The Workhorse of the Vietnam War, in collaboration with the Woodring Wall of Honor for the Huey Helicopter Project.

PARTNERSHIPS

The department has built strong partnerships with local organizations to enhance community programming and events:

- 4Rkids
- Leonardo's Children's Museum
- Bri Steel
- ERDA
- Takkion
- Enid Symphony
- Garfield County Health Department
- Main Street Enid
- Stride Bank Center
- United Way
- Visit Enid
- Woodring Wall of Honor and Veterans Park



LIVESTREAMED EVENTS

- Martin Luther King Day Celebration
- Municipal Candidate Forum
- POW/MIA Ceremony
- State of the City Address
- Veterans Day Ceremony
- Walk of Fame Ceremony

PRESS RELEASES **271** WRITTEN

VIMEO **2,000** VIDEO VIEWS

FACEBOOK **10,000** POSTS

VIDEOS **109** CREATED

RIBBON CUTTINGS **50** CELEBRATED

YOUTUBE **839** SUBSCRIBERS

ROKU TV **2,000** VIDEO VIEWS

AMAZON FIRE TV **4,000** VIDEO VIEWS

SECLICKFIX **3,875** SERVICE REQUESTS

Through innovative projects, valuable partnerships, and comprehensive communication efforts, the Communications Department continues to enhance the City of Enid's connection with residents and visitors alike.



46,087 RIDES **211,964 MILES**

ENID PUBLIC TRANSPORTATION AUTHORITY (EPTA)

SPECIAL PROJECTS

- **NEW PARKING LOT**
Expanded parking to better serve operations and passengers.
- **FLEET EXPANSION**
Added four new buses, enhancing route reliability and capacity.

DEPARTMENT ACHIEVEMENTS

- **RIDERSHIP GROWTH**
Multiple days with over 200 trips taken.
- **NEW AD CONTRACTS**
Buses now feature advertising, and a new bus stop was established at NOC.

COMMUNITY ENGAGEMENT

- Supported Enid Corvette Club event transportation, participated in the Oakwood West Charity Car Show for MS, and staffed the welcome table at the Parks and Recreation Environmental Event.

STATISTICS

- 211,964 Revenue Miles logged this year
- 2 New Hires joined the team
- 19,097 Hours of Service

EPTA's efforts this year underscore a commitment to improving transit service, community partnership, and customer satisfaction in Enid.



\$109,251
REVENUE

UTILITY SERVICES

STATISTICS

- Moved in Customers 3,528
- Meters Read 253,962
- Stopped Service 3,635
- Meter Repairs 1,986
- Bills Printed 230,969

6,850 OFFICE VISITS

COMMUNITY DEVELOPMENT BLOCK GRANT & GRANT RESOURCES

100% SPENT

ON LOW-MODERATE-INCOME CLIENTELE AND/OR IN LOW MOD CENSUS TRACTS

SIGNIFICANT ACHIEVEMENTS

- **FUNDING AND EXPENDITURE**
Secured \$491,970 from HUD, with additional prior-year funds and CDBG credits, totaling \$762,054.91 in project expenditures.
- **COMMUNITY IMPACT**
Benefited over 4,400 individuals, including disabled persons, at-risk youth, and those needing shelter from homelessness, domestic violence, and abuse.
- **BUSINESS AND HOUSING SUPPORT**
Assisted 5 businesses through the Microenterprise Business Assistance Grant and supported 27 housing units through the Homeowner Rehabilitation Program.

These achievements highlight substantial progress in community support and housing development, directly benefiting Enid's most vulnerable populations and local businesses.



\$454,486
FROM THE DEPARTMENT OF HOUSING AND URBAN DEVELOPEMENT



CARES FUNDS ALLOCATION

- **ADDITIONAL \$250,000 CARES FUNDS FROM HUD** for Coronavirus-related activities: Transitional Housing, Homeless Day Access Shelter, Domestic Violence Shelter and Youth sheltering rehabilitation.

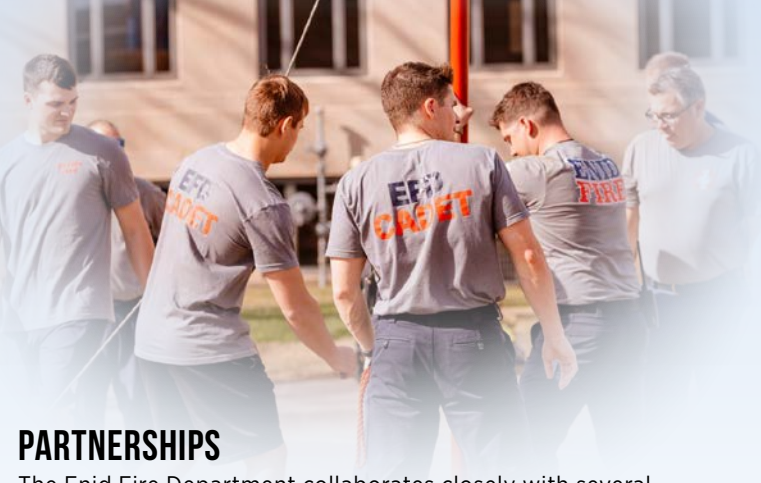
PROJECTS & ACTIVITIES	NUMBER	FUNDING AMOUNT
FACILITIES IMPROVEMENT PROJECTS*	5	\$185,763
HOUSING/HOMELESS PREVENTION PROJECTS	1	\$146,206.30
MICROENTERPRISE AWARDS FOR JOB RETENTION	5	\$15,000
PUBLIC SERVICES ACTIVITIES	3	\$55,000

* Facilities Improvement Projects benefited afterschool youth, senior adults, homeless, and disabled.



SIGNIFICANT PROJECTS

- **NEW INCIDENT NOTIFICATION SYSTEM:** The department implemented a state-of-the-art incident notification system by Zetron across all five fire stations and the 911 dispatch center. This advanced system utilizes modern technology to activate lights and tones, ensuring firefighters are promptly and effectively alerted to incoming calls.
- **UPGRADED REPORTING SOFTWARE:** The department adopted FirstDue, a comprehensive software suite that replaces the outdated reporting system. This new platform streamlines critical operations, including incident reporting, training documentation, fire inspection and investigation records, shift scheduling, and more.



PARTNERSHIPS

The Enid Fire Department collaborates closely with several organizations, amplifying the support and services available to the citizens of Enid:

- **RSVP OF ENID:** When a citizen's needs exceed the capabilities of emergency services, RSVP of Enid and North Central Oklahoma, Inc. steps in to provide essential support. This organization offers a range of services to the elderly and disabled in our community, alleviating some of the demands placed on emergency services.
- **AMBUCS & ENID KIWANIS CLUB:** These organizations play an integral role in recognizing our firefighters' dedication and excellence. AMBUCS sponsors the Firefighter of the Month, while the Enid Kiwanis Club honors our Firefighter of the Year. Their ongoing support is deeply valued and inspires our members to strive for excellence.
- **WILLIAMS MEDIA GROUP & CHISHOLM TRAIL BROADCASTING:** Stations such as KOFM and KNID are instrumental in spreading awareness through Public Service Announcements (PSAs) and initiatives like "4th Friday with a Firefighter." They also champion community causes, including Burn Camp and the Guns and Hoses charity softball game, showcasing their commitment to our mission and community.

FIREFIGHTER OF THE YEAR CAPTAIN JOSH SANDWICK



6,033

TOTAL INCIDENTS

FIRES	219
RESCUE/EMS	3,627
HAZARDOUS CONDITION	170
SERVICE CALLS	988
GOOD INTENT	340
FALSE ALARMS	686
OTHER	3



CUSTOMER SERVICE

- **FIRE MARSHAL'S DIVISION:** The Fire Marshal's Division has played a vital role in ensuring public safety by conducting fire code inspections and enforcement. This year, they completed 1,209 fire safety inspections, safeguarding our students, shoppers, employees, and elderly residents.
- **FIREFIGHTER TRAINING:** Enid firefighters have demonstrated a commitment to excellence by participating in numerous external training opportunities, completing over 13,850 hours of training in the past year. These sessions have equipped them with advanced firefighting, rescue, and EMS skills, enabling them to better serve the citizens of Enid.



219

TOTAL FIRES

STRUCTURE FIRES	69
GRASS/CROP FIRES	87
TRASH/RUBBISH FIRES	25
VEHICLE FIRES	32
OTHER FIRES	9

Enid Police

SIGNIFICANT PROJECTS

- **TRAINING CENTER EXPANSION:** Construction began in July on a gymnasium addition to the Enid Police Department training center.
- **BODY CAMERAS DEPLOYMENT:** Deployed 79 new Axon body cameras on September 23.
- **RECORDS MANAGEMENT UPGRADE:** Launched CentralSquare software on April 1, replacing a 20-year-old system.
- **ACADEMY GRADUATES:** Graduated 33 officers, including 12 for Enid, from two Basic Peace Officers Academies.
- **K-9 ACQUISITIONS:** Purchased two new K-9s from Vohne Liche Kennels in Indiana.



CUSTOMER SERVICE

- **EVENT SUPPORT:** Officers provided traffic control and security for multiple events and parades, including Cherokee Strip Days, Tri-State, Fourth of July celebration and Enid Lights Up the Plains.
- **DISPATCH CENTER ACTIVITY:** 64,663 non-emergency calls and 19,740 emergency (911) calls were answered.



PARTNERSHIPS



- **OKLAHOMA BUREAU OF NARCOTICS:** Regional agents are embedded within the department's Narcotics Unit, enhancing joint efforts against narcotics-related issues.
- **OKLAHOMA STATE BUREAU OF INVESTIGATION:** A special agent offices within the Enid Police Department.
- **VANCE AIR FORCE BASE:** Collaborates closely with the department and its Office of Special Investigation.
- **GARFIELD COUNTY CARE CAMPUS:** Partners with the department on cases of child abuse, neglect, and mistreatment.

EMPLOYEE RECOGNITION

MEDAL OF MERITORIOUS CONDUCT

OFFICER CODY PLYMALE

Officer Cody Plymale received a Medal of Meritorious Conduct for rescuing a man from a burning building in January 2024. This is only the second time in the department's history that it's been issued.

CRIME

AUTO THEFT	14
BURGLARY 1ST DEGREE	39
BURGLARY 2ND DEGREE	183
BURGLARY TO MOTOR VEHICLE	26
HOMICIDE	1
ROBBERY (1ST DEGREE)	3
ROBBERY (2ND DEGREE)	1
SEX OFFENSE RAPE	5
THEFT (FROM BUILDING)	30
THEFT (GRAND LARCENY)	9

PROVIDING QUALITY OF LIFE



COMMUNITY MEMBERS HAVE SAVED
\$1,102,453.35
 BY CHECKING OUT LIBRARY BOOKS



SIGNIFICANT PROJECTS

- **YOUTH DEPARTMENT RESTRUCTURE**
Enhanced services for youth aged 0-13 by reallocating staff resources, allowing for expanded programming and support for families.
- **TECHNOLOGY UPGRADES**
Updated public computers and self-service printing systems to offer improved technology options for the community.
- **ADULT EDUCATION SUCCESS**
Celebrated the graduation of 3 adult students who earned their High School Diplomas.
- **DOLLY PARTON IMAGINATION LIBRARY LAUNCH**
Introduced the program in Garfield County, with 737 children under 5 enrolled in 2024, promoting early literacy and education.

PROFESSIONAL STAFF

- 70% of librarians on staff are Oklahoma Department of Libraries Certified Public Librarians
- 72% of staff CPR/AED & Stop the Bleed Certified
- 65% of staff librarians graduated college.
- 79 years of combined library experience

PARTNERSHIPS

LOCAL

- Park Avenue Thrift & Junior Welfare League
- Cherokee Strip Community Foundation
- Chautauqua Council of Enid
- All other COE Departments
- Main Street Enid
- Visit Enid
- CDSA
- Friends of the Library of Enid

STATE & FEDERAL

- Oklahoma State Department of Education
- Oklahoma Micronesia Coalition
- Oklahoma Works
- Oklahoma Department of Commerce
- Oklahoma Humanities
- Oklahoma Arts Council
- Institute of Museum and Library Service

PROGRAM PARTICIPATION BY AUDIENCE

- **TOTAL PROGRAMS:** 642 with 9923 participants
- **YOUTH PROGRAM:** 203 with 4780 participants
- **ADULTS:** 215 with 1493 participants
- **ALL AGES:** 33 with 1567 participants
- **SELF-DIRECTED ACTIVITIES:** 203 activities with 2,497 participants



91,123
 PATRONS IN THE LIBRARY

CIRCULATED PHYSICAL ITEMS	80,860
CIRCULATED DIGITAL ITEMS	61,145
INTERLIBRARY LOANS	2,253



Meadowlake Golf Course

SIGNIFICANT PROJECTS

- **BERMUDAGRASS SODDING:** Resodded over an acre of Bermuda grass affected by winterkill.
- **NETWORK UPGRADES:** Installed 300 yards of fiber optic cable to enhance internet capabilities at the maintenance shop.
- **TREE MANAGEMENT:** Removed diseased and dying trees, ground stumps, and planted new trees as replacements.
- **FENCE REPLACEMENT:** Replaced the fence along Richland Avenue to improve property boundaries.



ACHIEVEMENTS

- **AWARDS AND RECOGNITION:** Designated as a USGA member facility and recognized as a host facility for the South Central PGA Junior Tour.

STATISTICS

- **ROUNDS OF GOLF:** Over 30,000 rounds played.
- **REVENUE:** Generated \$830,000.
- **EVENTS HOSTED:** Successfully hosted over 40 events, including seven junior golf tournaments.

**TOTAL REVENUE WAS OVER
\$750,000**

PARTNERSHIPS

- Collaborated with Enid Public Schools, Chisholm, OBA, Pioneer, Ringwood, Pond Creek, and NWOSU Alva golf teams as a practice facility.
- Partnered with Vance Air Force Base and participated in Leadership Greater Enid initiatives.

These projects and achievements highlight the department's dedication to improving facilities, enhancing community engagement, and promoting the sport of golf in Enid.



SIGNIFICANT PROJECTS

- Renovated, leveled, and re-sodded Crosslin Park baseball field #2.
- Developed a new park in Brookside with a basketball pad and parking.
- Built restroom facilities at Government Springs and Meadowlake Park.
- Installed two spray fountains at Government Springs Lake.
- Secured a \$20,000 tree planting grant for Government Springs Park.

HOSTED POPULAR ANNUAL EVENTS

- 1st annual "Movie at Champlin" was held at Champlin Pool
- 2nd annual "Movie on Park" was held at the Park Street Event area watching the movie "IF"
- 3rd annual "Skate Jam" was held at the Jerry Allen Memorial Skate Park.
- 5th annual "Camping in the Park" night was held at Meadowlake Park
- 6th annual "Haunted Gym" was held at the Champion Gym
- 7th annual July 4th Fishing Derby was held at Meadowlake Park
- 7th annual "Christmas in the Park" was held at Meadowlake Park

INDIVIDUAL AWARDS/ACHIEVEMENTS/ RECOGNITION

- James Hamblin, Parks Foreman, completed Park Maintenance Management School.
- Three parks and recreation employees represented Enid at the National Recreation and Park Association (NRPA) conference in Atlanta, GA.

450 ACRES
MAINTAINED WITH WEEKLY MOWING

3
MEMORIAL TREE AND BENCH
COMBINATIONS INSTALLED

85
SPECIAL EVENTS
CITYWIDE PERMITTED



PROGRESS IN ECONOMIC DEVELOPMENT

COMMUNITY DEVELOPMENT

SIGNIFICANT PROJECTS

- **COMMUNITY DEVELOPMENT REMODEL**
Completed internal renovations and asbestos removal to improve safety and functionality.
- **MANUFACTURED HOUSING INITIATIVES**
Implemented rezoning and ordinance amendments to facilitate the development of manufactured housing.
- **CODE ADOPTION**
Adopted the 2018 International Residential Code and the 2020 National Electrical Code to enhance building safety and standards in the community.

STATISTICS

2,578	TOTAL PERMITS TO DATE
16	NEW COMMERCIAL BUSINESSES
7	NEW RESIDENTIAL HOMES

EMPLOYEE RECOGNITION

- **HEATH CONRADY:** Electrical Unlimited Certification
- **NATALIE NICHOLSON:** Code Enforcement Certification
- **SCOTT GARNAND:** Electrical Unlimited Certificate

PARTNERSHIPS

- Home Builder Association
- CDSA

NEW BUSINESSES (REBUILD/REMODEL)

- | | |
|-------------------------------|---------------------|
| ■ 180 Primary Care | ■ IQ Carwash |
| ■ 302 E Cornell Storage Units | ■ King Oil Tools |
| ■ ABC Supply | ■ Papa Johns |
| ■ Catrinas Mexican Grill | ■ Popshelf |
| ■ CoCo Nail Bar | ■ Renew Energy |
| ■ Dollar General | ■ Rock the Spectrum |
| ■ Forvis Accounting | ■ Sparky's Eatery |
| ■ Great Clips | ■ Verizon |

CUSTOMER SERVICE

- The beautification project helps with community and customer service.
- The front desk remodel helps with better connecting with customers.
- Moved the Community Development Block Grant Coordinator into Community Development office to help assist customers.



2023-2024 SUPPORT HIGHLIGHTS

THE BREAKDOWN
ERDA plays an essential role in connecting small businesses and companies to resources that will support their growth. We work to remove barriers through ERDA programs and by utilizing State and Federal resources.

LOCAL BUSINESS SUPPORT	FEDERAL SUPPORT
8 LOCAL BUSINESSES \$132,488.74	4 LOCAL BUSINESSES \$166,360.00
STATE SUPPORT	TOTAL SUPPORT
7 LOCAL BUSINESSES \$833,067.37	\$1,131,916.11

WORK IN ENID JOB BOARD STATS 2023-2024

25,336	PAGE VISITS
9580	JOB CLICKS
197	ANNUAL AVERAGE OF VISIBLE COMPANIES ON ANY GIVEN DAY
335	ANNUAL AVERAGE OF VISIBLE JOBS ON ANY GIVEN DAY

WORKINENID.COM is an Enid-specific job board, supported by ERDA, that has helped thousands of job seekers in their search for employment. Thank you to Autry Technology Center for their partnership with the Talent Network.

WORK IN ENID SCHOLARSHIP SUPPORT

4	RECIPIENTS AWARDED
\$40,000.00	

2023-2024 GRANT/PROGRAM RECIPIENTS

- **MICROENTERPRISE GRANT**
TLC Patterns, LLC
Foster Carpentry and Creations, LLC
- **EQUIPMENT GRANT**
Wako, LLC
T&C Meats, LLC
- **USDA RBDG GRANT**
EH Metal Works, LLC
Jaren's Jerky, LLC
- **INFRASTRUCTURE GRANT**
Aircraft Structures Int'l Corp, Inc
- **DOWNTOWN SPRINKLER ASSISTANCE PROGRAM**
Walker & Walker Enterprises, LLC
- **OKLAHOMA INNOVATION EXPANSION PROGRAM**
Chisholm Broadband
Great Salt Plains Health Center
Parrish Enterprises Ltd
Pope Distributing Company
Sidwell Distribution
St. Mary's Regional Medical Center
Wako, LLC
- **MAIN STREET FAÇADE GRANT**
Creative Comfort
Walker's Western Store
Settler's Brewing Co.
The Gaslight Theater

IMPROVEMENTS IN INFRASTRUCTURE

ENGINEERING

GRANTS & LOAN PROJECTS

- 17 Projects
- 24 Million

PUBLIC ARTS COMMISSION OF ENID (PACE) COMPLETED PROJECTS: \$84,000.00

- Dr. Martin Luther King Jr. Mural, Deep in Thought
- Enid SPCA Mural, Faces of Hope
- Bronze Lions on Watering Trough, Plaque Mount
- Butterfly, Caterpillar & Chrysalis Circles

AMERICANS WITH DISABILITIES (ADA) TRANSITION PLAN COMPLIANCE PROJECT

- Construction of sidewalks on 10th Street from Owen K Garriott Road to Chestnut Avenue.

KAW LAKE WATER SUPPLY PROGRAM



Near Completion!

KAW LAKE PROGRAM COMPLETION STATUS

- DISTRIBUTION:** 100% (15,000 feet of distribution line)
- INTAKE:** 100%
- PIPELINE:** 99% (70 miles of pipeline)
- WATER TREATMENT PLANT:** 89% (10.5 MGD)

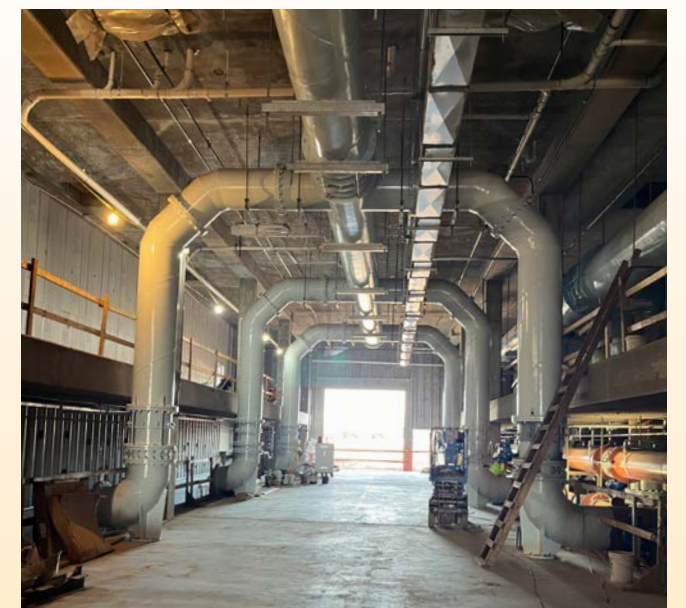
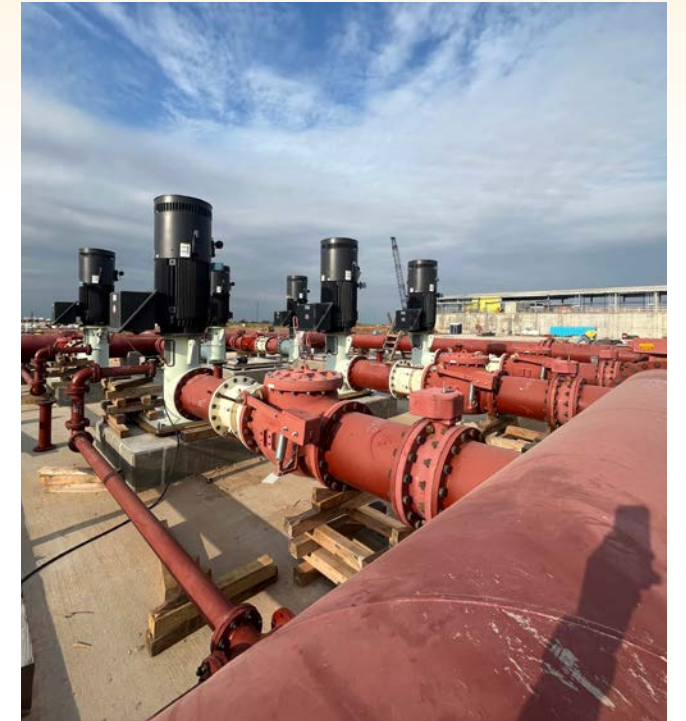
119

PROJECTS

FEET OF WATERLINE DESIGNED	135,839
SECLICKFIX TICKETS	22
RIGHT OF WAY PERMIT INSPECTIONS	126
PERMITS GRANTED	172
NEW SERVICES	199
FEET OF WATERLINE INSTALLS	36,128
FEET OF SANITARY SEWER ROOT REMEDIATION	43,900
FEET OF SANITARY SEWER LINE REPAIR	177
GENERAL INSPECTIONS	102
CAPITAL IMPROVEMENT PROJECT INSPECTIONS	1,527
FEET OF NEW ROADWAY CONSTRUCTED	7,432

SPOTLIGHT PROJECTS

- WATER**
 - Ames Raw Water Transmission Main Rehabilitation Creek Crossings (Turkey and Spring)
 - 300-700 Block West Moore Avenue Waterline Extension
 - 10th Street Waterline Relocation
 - 700 - 1600 Block East Oklahoma Avenue Waterline Relocation
- SANITARY SEWER**
 - 54th Street Lift Station
 - Water Pollution Control Facility Demolition
 - Water Reclamation Facility Administration Building HVAC Upgrades
 - Water Reclamation Facility Biosolids Addition
- DRAINAGE**
 - Norman Road Box Culvert
 - Live Oaks Drainage Channel
 - Meadows South Drainage Channel
 - Southgate Road Box Culvert Replacement
- ROADWAY**
 - 66th Street Reconstruction
 - 10th Street Reconstruction
 - 54th Street Reconstruction
- BUILDING**
 - Enid Police Department Defense Tactics Training Center
 - Fire Station 1 Upgrades
 - Convention Hall HVAC Upgrades
 - Stride Center HVAC Controls & Upgrades
 - Water Plant Roof Replacement: Ringwood, Cleo Springs & Water Plant #2



STREETS

SIGNIFICANT ACHIEVEMENTS

- Asphalt over laid Willow from Garland to Wheatridge
- Asphalt Over laid Wheatridge from Hwy 412 to Rupe

INDIVIDUAL AWARDS/ACHIEVEMENTS/ RECOGNITION

- Pedro Perez, Dean Fraher, Nate Gamble, and David Trotter all received Certified IMSA Work Zone Temporary Traffic Control Technician certifications
- Ashley Humphrey appointed to NODA Board of Trustees, appointed to NORTA Board of Trustees, and became member of Women of Asphalt Association

STATISTICS

- Filled 2500+ pot holes
- Set a new PR for daily asphalt laid. Over 2k tons
- Laid over 11,000 tons of asphalt
- Rocked 4 miles of unimproved roads
- Seven employees trained and received Class A or Class B commercial driver licenses
- 3,000+ acres of roadsides mowed

PARTNERSHIPS

- 5 Adopt-A-Street Partners
- Participated in Enid Light Up the Plains, receiving 1st Place for commercial floats.
- Assisted Main Street Enid in mowing their ticket booth and skate rental buildings for the ice rink
- Participated in Motor Mania at Leonardo's



PUBLIC UTILITIES

EMPLOYEE ACHIEVEMENTS

- STEPHANIE CERVANTES**
Bachelor's Degree
- AMY RODGERS**
Environmental Management Certificate, Oklahoma State University



PARTNERSHIP

- Autry - Senior Showcase

11,772
CUSTOMER CALLS

SECLICKFIX TICKETS	127
CARTEGRAPH WORK ORDERS	2,438
WASTEWATER, STORMWATER, & GROUNDWATER SAMPLES	48
WASTEWATER/ STORMWATER INSPECTIONS	54

TECHNICAL SERVICES

SIGNIFICANT PROJECTS

- TRAFFIC SIGNAL MAINTENANCE:** Ongoing maintenance of 50 intersections and 46 school zone beacons through our Traffic Signal Preventative Maintenance Program, with remote monitoring for timely fault detection.
- TRAFFIC FLOW OPTIMIZATION:** Implemented software to enhance traffic flow at 14 core intersections on Van Buren and Garriott, with plans to extend licenses further west.
- SIGNAL UPGRADES:** In the second year of a five-year plan to upgrade traffic signal equipment, including detection systems, preemption, and wiring.
- SIGN REPLACEMENT:** Scheduled upgrades for all traffic signage from 78th Street to Wheatridge this fall and winter.
- WAYFINDING & MARKINGS:** Added five new wayfinding signs and refreshed approximately 175 miles of street markings.
- STORM SIREN & INFRASTRUCTURE UPGRADES:** Updated storm siren software and constructed new electrical infrastructure for enhanced safety.
- FACILITY MAINTENANCE:** Upgraded HVAC systems across city properties and improved the DAV building with new doors and windows.
- JANITORIAL SERVICES:** Maintained deep-cleaning services across 12 city buildings.

AWARDS & CERTIFICATIONS

Our Technical Services team achieved several individual certifications and awards:

- CERTIFICATIONS**
 - Techs James Thomas and Brandon Choate: IMSA Signal Tech Level I and Traffic Signal Cabinet Troubleshooting
 - Techs Casey Groom and Dan Smith: IMSA Traffic Signal Technician Level II
 - Techs Danny Smith and Dan Dost: IMSA Sign and Marking Tech Level I
 - Techs Colbie Johns, Casey Groom: IMSA Temporary Work Zone and Traffic Control

RECOGNITION

- Mike Williams won 1st place at the COE Chili Cook-off and 2nd place at the United Way Regional Chili Cook-off.

CUSTOMER SERVICE INITIATIVES

- Supported Garfield Emergency Management with storm siren maintenance and upgrades.
- Optimized traffic flow across downtown, enhancing commute efficiency on U.S. Highways 81 and 412.

TRAINING & DEVELOPMENT

Nine techs participated in the *International Municipal Signal Association (IMSA)* training in Grapevine, Texas, and all team members completed required safety training, covering aerial lift, confined space, lockout/tagout, blood-borne pathogens, first aid, and AED protocols.

OPERATIONAL STATISTICS

- Maintained and repaired 16 standby generators.
- Painted a total of 175 miles of traffic markings.
- Added nearly 8,000 city signs to the CarteGraph system since 2020.

COLLABORATIVE PARTNERSHIPS

Our partnerships contribute to a range of city improvements:

- MAIN STREET ENID & PARKS DEPARTMENT:** Electrical support for The One Christmas Tree event.
- COMMUNICATIONS DEPARTMENT:** Repair assistance for Vance AFB billboards.
- ENID REGIONAL DEVELOPMENT ALLIANCE:** Collaboration on wayfinding signage.
- ENGINEERING DEPARTMENT:** Replaced traffic signals at York & Van Buren and Oklahoma & Van Buren; assisted with the Stride Bank Center HVAC control system.
- UTILITIES & ROADWAY MAINTENANCE:** Supported water emergency responses, lift station repairs, and surface work on West Willow and South Wheatridge.

These advancements and initiatives exemplify the dedication of Enid's Technical Services team to maintaining safety, enhancing infrastructure, and strengthening community partnerships.



UTILITY MAINTENANCE

SIGNIFICANT PROJECTS

- **WATER LINE LOOP CONNECTION:** Successfully completed a critical water line loop on W. Richland to S. Cleveland St., enhancing water distribution and reliability across these areas.
- **VALVE AND FIRE HYDRANT REPLACEMENT PROGRAM:** In partnership with the Engineering Department, we continue to make steady progress on the citywide valve and fire hydrant replacement program, including the installation of a new 24" valve on W. Chestnut for future water line connections.
- **SEWER LIFT STATION MAINTENANCE:** Ongoing maintenance and improvement of 12 sewer lift stations citywide. Our largest lift station, located at 54th and Market, is currently undergoing a major rehabilitation to enhance its functionality and durability.

OPERATIONAL STATISTICS

Between January 1, 2024, and September 20, 2024, the Utility Maintenance team completed numerous work orders to ensure continued service quality:

- 451 Meter leak repairs
- 79 Main line leak repairs
- 131 Service line repairs
- 198 Meter valve/tile replacements
- 13 Fire hydrant replacements
- 37 New water service connections
- 128 After-hours water service adjustments
- 148 Sewer backup responses
- 9,726 Locate requests completed
- 300 Meter replacements
- 140 Concrete utility cut repairs

These efforts underscore Utility Maintenance's commitment to providing Enid with safe and reliable water and sewer services through proactive infrastructure improvements and efficient service responses.



2,550,311,000
GALLONS OF WATER TREATED

6 PUMPS AND MOTORS
PULLED AND REPLACED



SOLID WASTE

SIGNIFICANT PROJECTS

- **SCALE HOUSE SOFTWARE TRANSITION AND HARDWARE UPGRADE:** We're transitioning to new software from Paradigm for improved customer service. This software enables on-site customer account access, enhancing account verification and service efficiency. Transition expected to conclude by end of October.
- **LANDFILL BRUSH AREA CLEANUP (FIRE DAMAGE):** A fire incident damaged 8 acres of the landfill's brush area. Our team effectively contained and cleaned up the area over 3 months, resuming brush operations the day after the fire. No fire spread, equipment damage, or injuries occurred, thanks to the diligence of landfill personnel.

LANDFILL STATISTICS

- **TONS OF REFUSE:** 70,838.09
- **TONS OF GREEN WASTE:** 7,710.03
- **NEW HORIZONTAL GRINDER:** HG6000

SOLID WASTE STATISTICS

- **SIDELOAD TRASH TRUCKS:** 28,000 poly carts weekly
- **FRONTLOAD TRASH TRUCKS:** 2,000 dumpsters weekly
- **ROLL OFF TRUCKS:** 250+ containers monthly
- **GRAPPLE TRUCKS:** 1,600+ orders yearly
- New Rear Load Trash Truck
- New Roll Off Truck
- New Crew Worker Truck

663,000+ LBS
OF RECYCLABLE MATERIALS,
SAVING 1,090 CUBIC YARDS OF
LANDFILL SPACE

EMPLOYEE ACHIEVEMENTS

Tim Smith appointed Regional Director to SWANA Board of Directors.

CUSTOMER SERVICE

Upgrading landfill hardware and software for improved customer experience and service efficiency.

PARTNERSHIPS

The City of Enid is a member of the Solid Waste Association of North America (SWANA). The solid waste industry currently ranks 6th in the category of most dangerous jobs. SWANA has placed safety at the forefront of its key priorities and has invested in safety training tailored to the solid waste industry. Our commitment is to make safety a top priority in our daily operations

WATER PRODUCTION

SIGNIFICANT PROJECTS

- 16" main water line repair
- 14" main water line repair
- 20" Transite water line repair
- 8" water line repair

STATISTICS

- 2,117,202.000 Gallons of water pumped
- 1500 line locates
- 600 Bac-t samples tested
- 6 pumps and motors pulled and replaced

EMPLOYEE ACHIEVEMENTS

- C water lab licensed – Brandy Humphries, Darrell Stubbs, Justin Lowire, and Austin Simunek

INTERNAL SERVICE & SUPPORT

HUMAN RESOURCES DEPARTMENT

SIGNIFICANT PROJECTS

- Added an alternative delivery model health plan option: Coupe
- Converted Champion Gym to an Employee Fitness Center
- Added a Part-Time Recruitment Specialist
- Began review of physical assessments of all job descriptions that require pre-employment physical.

STATISTICS

- Recruited for 66 positions
- Hosted four blood drives with a total of 42 donors

121 NEW HIRES



RECOGNITION

Service Awards

5 years – 18 employees **25 years** – 3 employees
10 years – 15 employees **30 years** – 2 employees
15 years – 5 employees **35 years** – 3 employees
20 years – 4 employees **45 years** – 1 employee

8 RETIREES
 (174 YEARS OF SERVICE)

Retirements

Don Dorrell Engineering 28 years	Darla Albright Police Civilians 8 years	Charles Hedges Solid Waste 11 years
Annette Radomski Accounting 18 years	Rodney Summer Fire 26 years	Linda Green Police Civilian 47 Years
Kelly Kirkpatrick Tech Services 11 years	Andrew Wall Fire 25 years	


PARTNERSHIPS

- Autry Technology Center
- Oklahoma Blood Institute
- Valir
- Airmen & Family Readiness Center of Vance AFB

CUSTOMER SERVICE

- Made a brochure template for advertising select positions
- Held an interactive health fair

EMPLOYEE OF THE MONTH



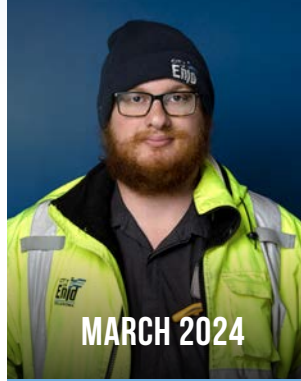
JANUARY 2024

Rachel Breckner
Utility Services




FEBRUARY 2024

Vanessa Burchardt
Legal



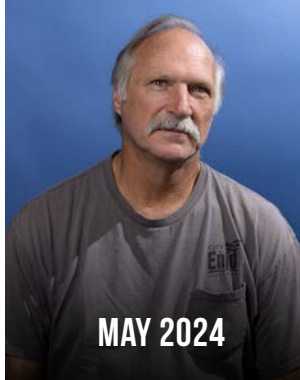
MARCH 2024

Brandon Choate
Technical Services




APRIL 2024

Josh Huey
Utility Services




MAY 2024

Roger Woods
Technical Services




JUNE 2024

Tiffany Tingler
Community Development




JULY 2024

Elizabeth Durham
Legal



AUGUST 2024

Pedro Perez
Streets



SEPTEMBER 2024

Casey Groom
Technical Services




OCTOBER 2024

Jennifer Davey
Community Development



NOVEMBER 2024

Diane Padfield
Library



DECEMBER 2024

Kamalakar Maraboyina
Engineering

FLEET MANAGEMENT

1,902 PMs

TRAINING

- All Fleet personnel was trained on how to properly navigate new Cartegraph modules to enhance fleet entry data.
- Mechanics were trained on how to use the current Mitchell's fleet diagnostics software for better repair outcome.

698 NEW TIRES

SIGNIFICANT PROJECTS

- Developed a plan to conduct a physical inventory count of all the City's fleet to ensure accuracy of assets is maintained.
- Established new stock levels for essential repair parts and created an updated re-stocking plan to enhance parts availability.

954 TIRE REPAIRS

CUSTOMER SERVICE

- Developed a comprehensive vehicle repair status report that is provided to supervisors to help them plan work activities more efficiently.



INFORMATION TECHNOLOGY

TRAINING

- Training for Network+ Certification
- Training for Dell Certification
- Ongoing On-the-Job Training
- Arctic Wolf Security Training
- First Aid Training

SIGNIFICANT PROJECTS

- Replaced aging Data Domain system with new 100TB system.
- Installed and Configured new server at Service Center
- Installed Fiber connection from Maintenance Shed to Pro Shop at Meadowlake Golf Course
- Installed new IT software for remote troubleshooting and updates to computers
- Replaced EOL Door Access Controller Boards

STATISTICS

- Closed 1,875 Help Desk Tickets and email requests
- Processed approx. 3 million incoming emails
- 1.2 TB of daily changed data backed up
- 55 TB of archived data
- Installed 72 new computers
- Deployed 75 iPads





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